

REFINITIV MESSENGER – MAKING CONNECTIONS THAT MATTER

Free. On desktop. On mobile. On browser.

Largest directory of validated financial professionals

Connect with over 310k professionals in 180 countries across the industry – traders, brokers, buy-side firms, banks, exchanges, interdealer brokers and other financial industry participants.

A single gateway to the entire industry

Integrated within Eikon or available as a stand-alone application, connect with all of your counterparties through a single interface. Be connected and protected with our comprehensive portfolio of FREE compliance recording and control services.

Open and secure

Refinitiv Messenger is an open, secure collaboration tool for the global financial community that allows instant messaging networks to operate seamlessly with each other.

More than just a chat system

Refinitiv Messenger is more than just an instant messaging platform, it's a powerful business tool. Share messages, live data, charts and analytics, all via our secure, hosted network.

Confidence in the counterparty

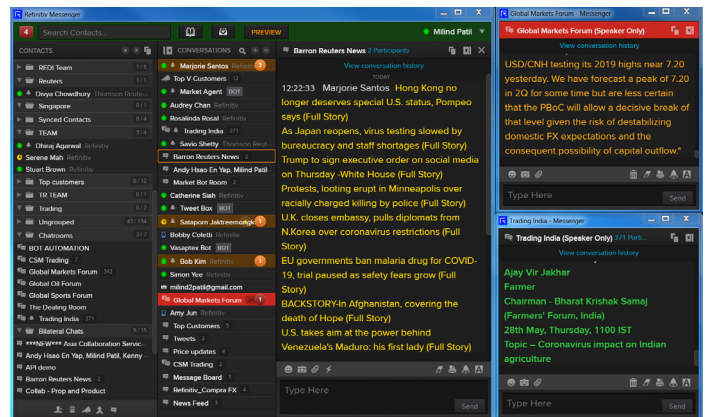
All user accounts are based on validated corporate email IDs. The firm owns the ID, not the individual. We screen and validate all new account requests for a Refinitiv Messenger account using World-Check®, a consolidated sanctions database. We reject outright any request from sanctioned parties or embargoed countries and perform regular reviews to revoke access to any newly sanctioned parties.

Control to manage business risk

Join more than 30,000+ other firms who are already benefiting from our compliance services. As investigations involving instant messaging tools become more prevalent, our comprehensive suite of compliance services enables your firm to set policies that control the behavior of users at your firm; capture all content and access the data via a daily feed, or via our hosted archiving service.

Reduced TCO

Our Messenger and compliance services are completely hosted – no deployment or support costs.



Get the inside track on events that are moving markets

Refinitiv Messenger is your gateway into 10 by-invitation forums specifically tailored to your interests, each moderated and curated by expert Reuters journalists.

Whether you are an FX trader in Asia or a Portfolio Manager in Brazil, there is a community for you to join. Breaking news reaches chat groups first, giving you a head start on market moves and what it all means.

Mobile support

Refinitiv Messenger is available on iPhone®, iPad® and Android™ mobile devices.

Join the conversation today!

Register for a free Refinitiv Messenger account:
refinitiv.com/en/products/refinitiv-messenger

For more information, contact your representative or visit us online.

Innovative solutions

Our award-nominated Bilateral Chat feature, exclusively available in Refinitiv Messenger is powered using **Refinitiv Legal Entity Data**. All validated legal entity changes are automatically applied across the Refinitiv Messenger service. We do the work, so you don't have to.

88,000+ organizations, comprising 1 million legal entities	Across 250 world markets	Maintained by 300 analysts	Supporting 50 languages	1,500 approved primary sources
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Feature-rich experience

Refinitiv Messenger is designed by financial professionals for financial professionals:

- Directory of 310,000+ validated professionals
- Connect to millions of other users on federated networks
- Connect to counterparties via email
- Managed chat rooms – created and managed by firm appointed administrators
- Our patented Bilateral Chat feature systematically restricts the conversation to members from no more than two firms
- Express your mood with emojis
- Screenshot, object and attachment sharing
- Configure custom alerts, colors and sounds
- Unicode Language Support
- Send the same message as a 1-1 conversation to multiple people at the same time with Group Blast
- Get someone's attention with Buzz!
- Keyword search in 1-1, Managed Chat Rooms and Bilateral Chats
- Available on all major mobile devices
- Differentiate messages from external users in 1-1 chats, Chat Rooms and Bilateral Chats
- Automatic Bilateral Chat Enforcement – control external multilateral communications
- Manage ethical boundaries – assign users to groups and create information boundaries
- Keyword and phrase controls – restrict or prohibit keywords or phrases
- Violation attempts alerting – receive real-time email alerts of any attempts to violate your firm's rules
- Free External Feed – receive your Messenger transcripts
- Fully hosted archiving solution – retain and monitor your messages

Join the conversation today!

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Refinitiv is one of the world's largest providers of financial markets data and infrastructure, serving over 40,000 institutions in approximately 190 countries. It provides leading data and insights, trading platforms, and open data and technology platforms that connect a thriving global financial markets community – driving performance in trading, investment, wealth management, regulatory compliance, market data management, enterprise risk and fighting financial crime.

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DATA IS JUST
THE BEGINNING[®] 