# LSEG Workspace | Accessibility Conformance Report

**International Edition** 





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# LSEG Accessibility Conformance Report

#### International Edition

(Based on VPAT® Version 2.5)

## Name of product/version

LSEG Workspace®

### Report date

March 2025

## Product description

LSEG Workspace is a workflow solution that gives users access to financial data, news and content coverage. This VPAT covers nine (9) pages of the most commonly used apps in LSEG Workspace:

- Company Overview (v5.1.115)
- Monitor (v2.177.17)
- Quote (v1.79.6)
- Quote Line (v1.75.5)
- Advanced Research Search (v2.12.20)
- Top News (v1.2424.0)
- News Monitor (v2.2424.0)
- Financial Chart (v3.2.35)
- Economic Monitor (v2.52.0)

#### Contact information

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#### **Notes**

This VPAT was created by an Internal Testing team, in December 2024, and testing was performed by certified OAST accessibility testers.

Some apps allow further accessibility customisation of colours and flashing elements. The data in all apps can also be exported to Microsoft® Excel®, which works well with multiple assistive technologies. The video player has automated captions and transcripts. There are multiple routes to information in most apps.

#### **Evaluation methods**

The Web Content Accessibility Guidelines (WCAG) 2.2 AA compliance audit on the Web version of Workspace for Landing page, including manual tests against success criteria and testing using the following tools and settings:

- Colour Contrast Analyser
- Leading assistive technologies:
  - NVDA screen reader on Windows 11
  - · axe DevTools for Web Accessibility Testing
- Browser settings which are accessible in the desktop download, such as changing the text size using the keyboard. (Desktop
  and Web version of LSEG Workspace no different from Accessibility Test status)

## Applicable standards/guidelines

Standard / guideline	Le	vels included in Rep	ort
	А	AA	AAA
Web Content Accessibility Guidelines 2.0	Yes	Yes	No
Web Content Accessibility Guidelines 2.1	Yes	Yes	No
Web Content Accessibility Guidelines 2.2	Yes	Yes	No

#### **Terms**

The terms used in the Conformance Level information are defined as follows:

- Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially supports: Some functionality of the product does not meet the criterion.
- Does not support: The majority of product functionality does not meet the criterion.
- Not applicable: The criterion is not relevant to the product.
- Not evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.2 report

Tables 1 and 2 also document conformance with:

- EN 301 549:
  - Chapter 9 Web
  - Chapter 10 Non-Web documents, sections 10.1-10.4
  - Chapter 11 Non-Web Software (open and closed functionality), sections 11.1-11.4 and 11.8.2
  - Chapter 12 Documentation, sections 12.1.2 and 12.2.4
- Revised Section 508:
  - Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
  - Chapter 6 602.3 Electronic Support Documentation.

**Note:** When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.2 Conformance Requirements.

# Table 1: Success criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) 10.1.1.1 (Non-Web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Overall: Generally, decorative images and graphs have no alternative text. Most informative images have appropriate alternate text.  Company overview: Most informative images have alternative text.  Monitor: Not applicable. This part of the product does not have Images.  Quote: Most informative images have alternative text.  Quote Line: Most informative images have alternative text.  Advanced Research: Not applicable. This part of the product does not have Images.  Top News: Most informative images have alternative text.  News Monitor: Not applicable. This part of the product does not have Images.  Chart: Informative images have alternative text.  Economic Monitor: Not applicable. This part of the product does not have Images.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-Web document) • 11.1.2.1.1 (Open Functionality Software) • 11.4.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable	Overall: Not applicable. This part of the product does not have audio or video content.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.2 (Web) 10.1.2.2 (Non-Web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	Overall: Not applicable. This part of the product does not have synchronised media.

Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-Web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	Overall: Not applicable. This part of the product does not have synchronised media.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-Web document) 11.1.3.1.1 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Does not support	Overall: Headings and landmarks are not defined in the page. In some places, tables and lists are not defined and grouped properly.  Company overview: Headings and landmarks are not defined in the page. Tables are not defined properly, and grouping is not done for radio buttons.  Monitor: Headings and landmarks are not defined in the page. Tables are not defined properly.  Quote: Headings and landmarks are not defined in the page. Tables are not defined properly.  Quote Line: Headings and landmarks are not defined in the page.  Advanced Research: Headings and landmarks are not defined in the page.  Top News: Headings and landmarks are not defined in the page.  News Monitor: Headings and landmarks are not defined in the page.  Chart: Headings and landmarks are not defined in the page, and grouping is not done for radio buttons.  Economic Monitor: Headings and landmarks are not defined properly

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-Web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Overall: Most content can be accessed in a meaningful sequence, except for some grids that are used for tabular data interfaces.  Company overview: Most content can be accessed in a meaningful sequence, except for some grids used for tabular data interfaces.  Monitor: Most content can be accessed in a meaningful sequence, except some content cannot access.  Quote: Most content can be accessed in a meaningful sequence, except for some grids used for tabular data interfaces.  Quote Line: Most content can be accessed in a meaningful sequence, except for some grids used for tabular data interfaces.  Advanced Research: Content can be accessed in a meaningful sequence.  Top News: Content can be accessed in a meaningful sequence, with some exceptions where content was inaccessible (keyboard trap, for instance).  News Monitor: Content can be accessed in a meaningful sequence, with some exceptions where content was inaccessible (keyboard trap, for instance).  Chart: Most content can be accessed in a meaningful sequence, except for some grids that are used for tabular data interfaces.  Economic Monitor: Content can be accessed in a meaningful sequence, except for some grids that are used for tabular data interfaces.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-Web document) 11.1.3.3 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Overall: Instructions solely rely on sensory characteristics in the interface or apps.  Company overview: Instructions solely rely on sensory characteristics in the interface or apps.  Monitor: Instructions solely rely on sensory characteristics in the interface or apps.  Quote: Instructions do not rely on sensory characteristics in the interface or apps.  Quote Line: Instructions do not rely on sensory characteristics in the interface or apps.  Advanced Research: Instructions solely rely on sensory characteristics in the interface or apps.  Top News: Instructions solely rely on sensory characteristics in the interface or apps.  News Monitor: Instructions solely rely on sensory characteristics in the interface or apps.  Chart: Instructions solely rely on sensory characteristics in the interface or apps.  Economic Monitor: Instructions solely rely on sensory characteristics in the interface or apps.

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-Web document) 11.1.4.1 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Overall: Colour alone is used to communicate the selected option or links in most parts of the user interface.  Company overview: Colour alone is used to communicate the selected option or links in most parts of the user interface.  Monitor: Colour alone is used to communicate information provided in graphs.  Quote: Not applicable. This part of the product does not have content related to use of Colour.  Quote Line: Colour alone is used to differentiate the content.  Advanced Research: Alternate way is provided to communicate the information provided through colour.  Top News: Alternate way is provided to communicate the information provided through colour.  News Monitor: Alternate way is provided to communicate the information provided through colour.  Chart: Colour alone is used to differentiate the content.  Economic Monitor: Colour alone is used to communicate the selected option or links in most parts of the user interface.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-Web document) 11.1.4.2 (Open Functionality Software) 11.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	Overall: The product does not have any audio or video that plays automatically.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-Web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Does not support	Overall: Most of the interactive controls are not accessible through keyboard. However, some applications have more keyboard accessible components than others.

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-Web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Overall: There are no keyboard traps in the interface for most of the product.  Company overview: Keyboard focus is trapped between some elements.  Monitor: Keyboard focus is trapped between some elements.  Quote: There are no keyboard traps in the interface.  Quote Line: There are no keyboard traps in the interface.  Advanced Research: There are no keyboard traps in the interface.  Top News: Keyboard focus is trapped between some elements.  News Monitor: Keyboard focus is trapped between some elements.  Chart: Keyboard focus is trapped between some elements.  Economic Monitor: There are no keyboard traps in the interface.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.1.4 (Web) 10.2.1.4 (Non-Web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not applicable	Overall: Not applicable. There are no single-key keyboard shortcuts available.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-Web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	Overall: There is no timed activity in the product.

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-Web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Does not support	Overall: Pause, Stop, Hide options are not provided for the moving content.  Company overview: Pause, Stop, Hide options are not provided for the moving content.  Monitor: Pause, Stop, Hide options are not provided for the moving content.  Quote: Pause, Stop, Hide options are not provided for the moving content.  Quote Line: Pause, Stop, Hide options are not provided for the moving content.  Advanced Research: Not applicable. This part of the product does not have content related to Pause, Stop, Hide.  Top News: Not applicable. This part of the product does not have content related to Pause, Stop, Hide.  News Monitor: Not applicable. This part of the product does not have content related to Pause, Stop, Hide.  Chart: Pause, Stop, Hide options are not provided for the moving content.  Economic Monitor: Pause, Stop, hide option are not provided for the moving content.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-Web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	Overall: There is no flashing activity in the product.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-Web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Does not support	Overall: There are no 'skip to content' links available. Lack of headings and good heading structure is not sufficient to provide a means for users to reliably bypass blocks of content.

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-Web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Does not support	Overall: The product's pages do have page titles.
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria 9.2.4.3 (Web) 10.2.4.3 (Non-Web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Overall: While some of the interface receives focus in a logical way, there are instances where the focus order is illogical.  Company overview: While most of the interface receives focus in a logical way, there are instances where the focus order is illogical.  Monitor: Most of interface receives focus in a logical way, with some exceptions where content was inaccessible (keyboard trap, for instance).  Quote: The interface receives focus in a logical way.  Quote Line: The interface receives focus in a logical way.  Advanced Research: While most of the interface receives focus in a logical way, there are instances where the focus order is illogical.  Top News: The interface receives focus in a logical way, except some content cannot focus.  News Monitor: The interface receives focus in a logical way, except some content cannot focus.  Chart: While most of the interface receives focus in a logical way, there are instances where the focus order is illogical.  Economic Monitor: While most of the interface receives focus in a logical way, there are instances where the focus order is illogical.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria  9.2.4.4 (Web)  10.2.4.4 (Non-Web document) 11.2.4.4 (Open Functionality Software)  11.2.4.4 (Closed Software  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially supports	Overall: For most of the links, purpose can be determined either from the link text or when viewed alongside its adjacent text.  Company overview: Descriptive link text is not provided for the links.  Monitor: Descriptive link text is provided for the links.  Quote: Not applicable.  Quote Line: Not applicable.  Advanced Research: Not applicable.  Top News: Descriptive link text is provided for the links.  News Monitor: Descriptive link text is provided for the links.  Chart: Not applicable.  Economic Monitor: Descriptive link text is not provided for the links.

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-Web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Does not support	Overall: Most of the functionalities can be activated using single pointer events instead of gestures. Some functionalities need path-based gestures.  Company overview: Path based gesture is provided for zooming and zooming out the graph.  Monitor: Not applicable.  Quote: Not applicable.  Quote Line: Not applicable.  Advanced Research: Not applicable.  Top News: Not applicable.  News Monitor: Not applicable.  Chart: Path based gesture is provided for zooming and zooming out the graph.  Economic Monitor: Not applicable.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-Web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Overall: All interactive elements only trigger when user completed the <u>up-event</u> .
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-Web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially supports	Overall: Visual label and programmatic label are different for some elements.  Company overview: Visual label and programmatic label are different for some elements.  Monitor: Not applicable.  Quote: The visual label is the same as the programmatic label.  Quote Line: The visual label is the same as the programmatic label.  Advanced Research: Not applicable.  Top News: Not applicable.  News Monitor: Not applicable.  Chart: The visual label is the same as the programmatic label.  Economic Monitor: Not applicable.
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to:  EN 301 549 Criteria  9.2.5.4 (Web)  10.2.5.4 (Non-Web document)  11.2.5.4 (Open Functionality Software)  11.2.5.4 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Not applicable	Overall: No functionality requires motion actuation.

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria 9.3.1.1 (Web) 10.3.1.1 (Non-Web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Does not support	Overall: Language code of pages is not defined throughout the product.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria  9.3.2.1 (Web)  10.3.2.1 (Non-Web document)  11.3.2.1 (Open Functionality Software)  11.3.2.1 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially supports	Overall: Most of the content is not initiated upon receiving focus but, for some controls, change has been initiated upon receiving keyboard focus.  Company overview: Most of the content is not initiated upon receiving focus but, for some controls, change has been initiated upon receiving keyboard focus.  Monitor: Most of the content is not initiated upon receiving focus, except some content cannot focus.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria  9.3.2.2 (Web)  10.3.2.2 (Non-Web document)  11.3.2.2 (Open Functionality Software)  11.3.2.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Does not support	Overall: Content initiates change of context on input.  Company overview: Content initiates change of context on input.  Monitor: Not applicable.  Quote: Not applicable.  Quote Line: Not applicable.  Advanced Research: Not applicable.  Top News: Not applicable.  News Monitor: Not applicable.  Chart: Content initiates change of context on input.  Economic Monitor: Not applicable.
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Overall: Consistent help is provided throughout the product.

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-Web document) 11.3.3.1.1 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Does not support	Overall: Validation errors are not available for some form fields.  Company overview: Validation errors are not available for some form fields.  Monitor: Not applicable.  Quote: Not applicable.  Quote Line: Not applicable.  Advanced Research: Not applicable.  Top News: Not applicable.  News Monitor: Not applicable.  Chart: Validation errors are not available for few form fields.  Economic Monitor: Not applicable.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-Web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Does not support	Overall: Visual labels are not provided for input fields.  Quote: Not applicable.  Quote Line: Not applicable.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	Overall: Redundant fields are not available in the product.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-Web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Not required 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Does not support	Overall: The interface consists of many custom interface controls. These controls lack accessible information, such as name, role, and value.

## Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-Web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	Overall: There is no live media content in the product.
1.2.5 Audio Description (Pre-recorded) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-Web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Does not support	Overall: There is no non-verbal video content in the product, except the video in the Top News, for which audio description is not provided.  Company overview: Not applicable.  Monitor: Not applicable.  Quote: Not applicable.  Quote Line: Not applicable.  Advanced Research: Not applicable.  Top News: Audio description is not provided for the video.  News Monitor: Not applicable.  Chart: Not applicable.  Economic Monitor: Not applicable.
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-Web document) 11.1.3.4 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Overall: The software supports orientation.

Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-Web document) 11.1.3.5.1 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially supports	Overall: Auto complete is provided for some input fields. Company overview: Auto-complete is not provided for some input fields. Monitor: Not applicable. Quote: Not applicable. Quote Line: Not applicable. Advanced Research: Not applicable. Top News: Not applicable. News Monitor: Not applicable. Chart: Auto-complete is provided for input fields. Economic Monitor: Not applicable.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-Web document) 11.1.4.3 (Open Functionality Software) 11.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Overall: Some text does not meet the minimum contrast ratio requirement.  Company overview: Some text does not meet the minimum contrast ratio requirement.  Monitor: Text available in the page meets the minimum contrast ratio requirement.  Quote: Text available in the page meets the minimum contrast ratio requirement.  Quote Line: Text available in the page meet the minimum contrast ratio requirement.  Advanced Research: Some text does not meet the minimum contrast ratio requirement.  Top News: Some text does not meet the minimum contrast ratio requirement.  News Monitor: Some text does not meet the minimum contrast ratio requirement.  Chart: Some text does not meet the minimum contrast ratio requirement.  Economic Monitor: Some text does not meet the minimum contrast ratio requirement.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-Web document) 11.1.4.3.1 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Overall: Text can be resized in most places in the interface. In some places content is missing or overlapped.  Company overview: Text can be resized without loss of content or functionality.  Monitor: Text can be resized without loss of content or functionality.  Quote: Loss of content or functionality is observed when the text is resized to 200%.  Quote Line: Loss of content or functionality is observed when the text is resized to 200%.  Advanced Research: Loss of content or functionality is observed when the text is resized to 200%.  Top News: Loss of content or functionality is observed when the text is resized to 200%.  News Monitor: Loss of content or functionality is observed when the text is resized to 200%.  Chart: Loss of content or functionality is observed when the text is resized to 200%.  Economic Monitor: Loss of content or functionality is observed when the text is resized to 200%.

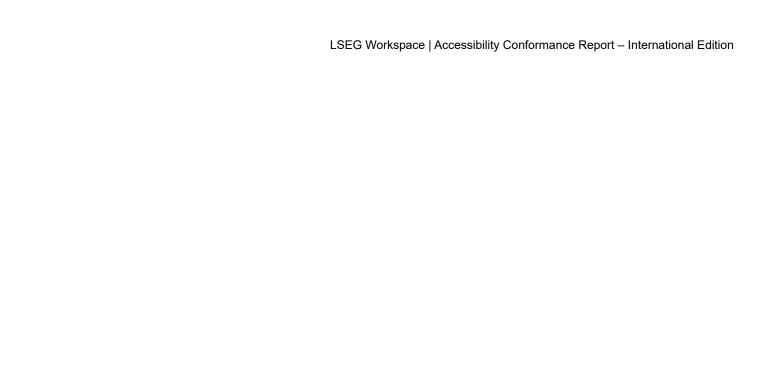
Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-Web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	Overall: There are no images of text used.
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-Web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Does not support	Overall: In many places, text cannot reflow. Content is overlapped or hidden.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-Web document) 11.1.4.11 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially supports	Overall: Most informative images have contrast ratio of more than 3:1. The product allows users to choose between light or dark mode, which helps in some cases.  Company overview: Some informative graphics do not meet the minimum contrast ratio.  Monitor: All informative graphics meet the minimum contrast ratio.  Quote: All informative graphics meet the minimum contrast ratio.  Quote Line: All informative graphics meet the minimum contrast ratio.  Advanced Research: All informative graphics meet the minimum contrast ratio.  Top News: All informative graphics meet the minimum contrast ratio.  News Monitor: All informative graphics meet the minimum contrast ratio.  Chart: Some informative graphics do not meet the minimum contrast ratio.  Economic Monitor: All informative graphics meet the minimum contrast ratio.

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (Non-Web document) 11.1.4.12 (Open Functionality Software) 11.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Does not support	Overall: The product does not support custom stylesheet replacement.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.13 (Web) 10.1.4.13 (Non-Web document) 11.1.4.13 (Open Functionality Software) 11.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Does not support	Overall: On hover or focus, content may be presented through tooltips that are not dismissible or persistent.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-Web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Overall: The product includes search and browse, as well as export to Excel, and help through multiple means in most of the places.  Company overview: Information is also available through other apps in the product.

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-Web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Does not support	Overall: Some headings and labels are not descriptive or meaningful.  Company overview: Not applicable.  Monitor: Not applicable.  Quote: Headings and labels are not descriptive or meaningful.  Quote Line: Headings and labels are not descriptive or meaningful.  Advanced Research: Headings and labels are not descriptive or meaningful.  Top News: Not applicable.  News Monitor: Not applicable.  Chart: Not applicable.  Economic Monitor: Not applicable.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-Web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Does not support	Overall: Most interactive elements that receive focus do not have a visible focus indicator.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially supports	Overall: In general, Focus is not obscured.  Company overview: Not applicable.  Monitor: In general, Focus is not obscured, it but is obscured where some content is in a keyboard trap.  Quote: In general, Focus is not obscured but is in some situations.  Quote Line: In general, Focus is not obscured but is in some situations.  Advanced Research: In general, Focus is not obscured, except in some situations.  Top News: Focus is mostly not obscured, except where some content is keyboard trap.  News Monitor: In general, Focus is not obscured, but is obscured where some content is in a keyboard trap.  Chart: Not applicable.  Economic Monitor: In general, Focus is not obscured.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	Overall: Not applicable.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	<b>Overall:</b> All the interactive elements have sufficient target size.

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-Web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Does not support	Overall: There are some instances of foreign language in the product. However, there are news articles in foreign languages for which some text does not have language of parts declared.  Company overview: There are some instances of foreign language in the product. However, there are news articles in foreign languages for which some text does not have language of parts declared.  Monitor: Not applicable.  Quote: Not applicable.  Quote Line: Not applicable.  Advanced Research: Not applicable.  Top News: Not applicable.  News Monitor: Not applicable.  Chart: Not applicable.  Economic Monitor: Not applicable.
<ul> <li>3.2.3 Consistent Navigation (Level AA)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.3.2.3 (Web)</li> <li>10.3.2.3 (Non-Web document) – Does not apply</li> <li>11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>11.3.2.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	Overall: The product has a consistent navigation area.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-Web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Partially supports	Overall: Elements, such as buttons, icons, and links, in the product are consistently identified. However, some apps used them for different purposes.  Company overview: Elements in the product are consistently identified.  Monitor: Elements in the product are consistently identified.  Quote: Elements in the product are consistently identified.  Quote Line: Elements in the product are consistently identified.  Advanced Research: Elements in the product are consistently identified.  Top News: In some places, the same icons are used for different purposes.  News Monitor: In some places, the same icons are used for different purposes.  Chart: Some links and buttons are identified in the same way.  Economic Monitor: Elements in the product are consistently identified.

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-Web document) 11.3.3.3 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	Overall: Not applicable.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-Web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Not applicable	Overall: Not applicable. There are no transactional forms in the product.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	<b>Overall:</b> Not applicable, the pre-authentication journey was not part of the assessment
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-Web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Does not support	Overall: Dynamic changes on screen and status messages throughout the product are not automatically announced by assistive technologies.



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